

Terms of Service – Refunds & Cancellations

Effective Date: [August 2025]

By booking a service with Adrienne Careers, you agree to the following terms regarding payments, cancellations, and refunds.

1. Payment

- Payment for coaching sessions, CV audits, and other services is due at the time of booking unless otherwise agreed in writing.
 - Prices are listed in [currency] and are subject to change without notice, but the price you pay will be confirmed at the time of booking.
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2. Cancellations by Client

- You may cancel or reschedule a session up to **24 hours before** the scheduled start time without penalty.
 - Cancellations made **less than 24 hours before** the scheduled session will be charged in full and will not be refunded.
 - For packaged services (e.g., multi-session coaching bundles), cancellation after services have begun will not result in a prorated refund.
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3. Cancellations by Adrienne Careers

- If we need to cancel or reschedule due to unforeseen circumstances, we will make every effort to provide you with at least 24 hours' notice and reschedule at a mutually convenient time.
 - If rescheduling is not possible, a full refund will be issued for the affected session(s).
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4. Refund Policy

- All completed sessions and delivered work (e.g., CV feedback, career plans) are non-refundable.
 - For services that have not yet been delivered, a refund may be issued in accordance with the cancellation terms above.
 - Refunds will be processed within **7 business days** using the original method of payment.
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5. No Guarantees

- Adrienne Careers does not guarantee job placement, interview offers, or specific career outcomes. Results depend on individual effort, market conditions, and other external factors.
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6. Contact

For cancellation or refund requests, contact us at:

Email: adrienne.careers@gmail.com

Subject Line: Cancellation/Refund Request